

Transporte-Especializado (Transportation—Specialized) -Continuado

RADAR (540) 343-1721
United Ambulance Services (540) 981-0400

Veteranos (Veterans)

US Department of Veterans Affairs (800) 827-1000
Veterans Outreach Center (540) 342-9726

Violencia Doméstica (Domestic Violence)

Turning Point-Salvation Army (540) 345-0400
Women’s Resource Center - TAP (540) 580-0775

Violación O Asalto Sexual (Rape or Sexual Assault)

Carilion Forensic Nurse Examiner Program (S) (540) 981-7337
SARA (Sexual Assault Response Awareness) - Hotline (540) 981-9352

Llamada



Español

**Referencia Rápida
Los Recursos de la Comunidad**

Octubre de 2008

**Condado de Roanoke
Ciudad de Roanoke
Cuidad de Salem**

Por favor nota: Todos los recursos que contienen un (s) denotan que la facilidad tiene capacidades española en sitio.

Números De la Emergencia

Dial 9-1-1
Para
Ambulancia, Fuego o Policía

Recordar-Dial 9-1-1 para las emergencias solamente.
Dial 2-1-1 para la no-emergencia.



2-1-1 VIRGINIA-Región Del Sudoeste
Un programa de Council of Community Services
PO Box 598
Roanoke, Virginia 24004
Dial 2-1-1 Statewide • www.211virginia.org

Abriigo-Emergencia (Shelter-Emergency)

Armed Forces Emergency Services (AFES) (S)	(540) 985-3560
RAM House - Day Shelter	(540) 343-3753
Red Shield Lodge -Salvation Army	(540) 342-7398
Rescue Mission of Roanoke, Inc.	(540) 343-7227
Roanoke Valley Interfaith Hospitality Network	(540) 343-9982
Samaritan Inn - Day Shelter	(540) 343-1447
TRUST House	(540) 344-8060
Turning Point Domestic Violence Shelter	(540) 345-0400

Abuso De La Sustancia (Substance Abuse)

Alcoholics Anonymous	(540) 343-6857
Appalachian Teen Challenge	(540) 265-3977
Avenues to Recovery	(540) 344-9161
Bethany Hall Recovery Home for Women	(540) 343-1275
Blue Ridge Behavioral Healthcare	(540) 343-3007
Carilion CONNECT	(540) 981-8181
Mount Regis Center	(800) 477-3447
Narcotics Anonymous	(540) 777-1515
Respond - Lewis Gale Medical Center	(540) 776-1100
Roanoke Treatment Center	(540) 366-5248

Abuso Y Negligencia De Niño (Child Abuse & Neglect)

Children's Advocacy Center (S)	(540) 344-3579	
Roanoke City Social Services (S)	(540) 853-2245	Ro-
Roanoke County/Salem Social Services (S)	(540) 387-6040	noke
Virginia Child Abuse & Neglect Hotline (S)	(800) 552-7096	City

Abuso Y Negligencia Del Adulto (Adult Abuse & Neglect)

Roanoke City Social Services (S)	(540) 853-2245	Health
Roanoke County Social Services (S)	(540) 387-6040	Ro-
Virginia Adult Protective Services Hotline (S)	(888) 832-3858	noke

AIDS/HIV/Fermedades Sexual Transmitedas (AIDS/HIV/STDs)

American Red Cross (S)	(540) 985-3535
Carilion Infectious Disease Outpatient Clinic (S)	(540) 981-7715
HIV/AIDS - Blue Ridge AIDS Support Services	(540) 344-6705
HIV/STD Resources-Council of Community Services (S)	(540) 982-2437
Planned Parenthood of the Blue Ridge	(540) 562-2370
Roanoke City Health Department (S)	(540) 857-7600
Roanoke County/Salem Health Department (S)	(540) 387-5530
Roanoke County/Vinton Health Department (S)	(540) 857-7800

Servicios Del Refugiado (Refugee Services) - Continuado

American Red Cross (S)	(540) 985-3535
Armed Forces Emergency Services (S)	(540) 985-3560
FEMA Helpline (S)	(800) 525-0321

Servicios Voluntarios (Volunteer Services)

Volunteer Roanoke Valley - CCS (S)	(540) 985-0131
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Sitios De Alimentación De La Comida (Meal Feeding Sites)

Red Shield Lodge - Salvation Army	(540) 342-7398
Rescue Mission	(540) 343-7227
Roanoke Area Ministries	(540) 343-3753
Soup Kitchen	(540) 342-4954

Stampillas Del Alimento (Food Stamps)

Roanoke City Social Services (S)	(540) 853-2591
Roanoke City Social Services Pre-Recorded Food Stamp Hotline (S)	(540) 853-6854
USDA Food Stamp Information Line (S)	(800) 221-5689
Roanoke County/Salem Social Services (S)	(540) 387-6087

Suicidio (Suicide)

Blue Ridge Behavioral Healthcare Crisis Services	(540) 981-9351
Carilion CONNECT	(540) 981-8181
Respond (Lewis-Gale)	(540) 776-1100
Roanoke Adolescent Health Partnership (S)	(540) 857-7284

Tablero De Trabajo (Labor Board)

VA Department of Labor & Industry - Richmond	(804) 371-2327
VA Department of Labor & Industry - Roanoke	(540) 562-3580

Tienda De Ahorro (Thrift Shops)

Goodwill Industries	(540) 581-0620
Habitat for Humanity	(540) 767-2267
Rescue Mission	(540) 777-7677
Salvation Army Thrift Store - 9th & Jamison	(540) 345-7141
Salvation Army Thrift Store - Williamson Rd	(540) 563-5585
Thrift Shop - Trinity Lutheran Church	(540) 366-9481

Transporte (Transportation)

Ride Solutions	(540) 342-9393
Smart Way Commuter Bus	(540) 982-6622
Valley Metro	(540) 982-2222

Transporte-Especializado (Transportation—Specialized)

Carilion Transportation Services	(540) 345-7628
LOA - Agency on Aging	(540) 345-0451
LogistiCare, Inc. - (Medicaid, Medallion) (S)	(866) 386-8331

State Corporation Commission (S)	(800) 552-7945
Reconstrucción (Recreation)	
Roanoke City Parks and Recreation	(540) 853-2236
Roanoke County Parks, Recreation & Tourism	(540) 387-6078
Salem City Parks and Recreation	(540) 375-3057
Refiera A Doctor (Physician Referrals)	
Carilion Health Information (S)	(540) 981-7641
Lewis-Gale Med-Line Physician Referrals	(800) 633-9944
Remuneración De los Trabajadores (Worker's Compensation)	
Virginia Workers Compensation Commission	(540) 776-2700
Ropa (Clothing)	
Grace Family Church	(540) 206-5871
Rescue Mission	(540) 777-7677
St. Marks Lutheran Church	(540) 344-9051
Salvation Army	(540) 343-5335
Servicios Del Empleo Y De la Carrera (Employment & Career Services)	
Center for Employment Training	(540) 767-6220
Goodwill Industries	(540) 581-0620
Job Services Online	(800) 828-1120
Project Success—TAP	(540) 767-6223
Roanoke Workforce Center— Western VA Workforce Dev. Br	(540) 561-6632
This Valley Works—TAP	(540) 767-6221
Virginia Employment Commission (S)	(540) 561-7525
Servicios Sociales Oficinas (Social Services)	
Roanoke City Social Services (S)	(540) 853-2591
Roanoke County/Salem Social Services (S)	(540) 387-6087
Seguridad Social Oficina (Social Security)	
US Social Security Administration (S)	(540) 857-2190
Servicios De Envejecimiento (Senior Citizens)	
AARP (S)	(800) 424-3410
LOA Area Agency on Aging	(540) 345-0451
Servicios Del Refugiado (Refugee Services)	
Refugee and Immigration Services (S)	(540) 342-7561
US Citizenship & Immigration Services (S)	(800) 375-5283

Alimento Despensa-Emergencia (Food Pantry - Emergency)

Baptist Community Center	(540) 342-8452
Baptist Friendship House	(540) 343-5437
Cornerstone Church	(540) 362-2187
Saint Marks Lutheran Church	(540) 344-9051
Presbyterian Community Center	(540) 982-2911
Saint Francis House	(540) 345-9090
Salvation Army (S)	(540) 343-5335

Asesoramiento De La Salud (Counseling)

Abundant Life Family Counseling	(540) 344-4600
Blue Ridge Behavioral Healthcare	(540) 343-3007
Carilion CONNECT	(540) 981-8181
Comprehensive Counseling Services	(540) 343-0004
Family Service of Roanoke Valley	(540) 563-5316
New Beginnings	(540) 562-5068
Pastoral Counseling Center of Roanoke Valley	(540) 343-5455
Mental Health Association of the Roanoke Valley	(540) 344-0931
Respond - Lewis-Gale Medical Center	(540) 776-1100
Veterans Outreach Center	(540) 342-9726

Asesoramiento Jurídico (Legal Advice)

American Civil Liberties Union (ACLU)	(804) 644-8022
Blue Ridge Legal Services	(540) 344-2080
Tele-Court (Pre-recorded legal information)	(877) 801-2303
Virginia Lawyer Referral	(800) 552-7977

Ayuda-Cubierta Financiera (Medication Payment Assistance)

Presbyterian Community Center	(540) 982-2911
Roanoke Area Ministries	(540) 981-1732
Salvation Army (S)	(540) 343-5335

Ayuda Del Día De Fiesta (Holiday Assistance)

Salvation Army	(540) 343-5335
Toys for Tots	(540) 343-5335

Ayuda Del Seguro (Insurance Assistance)

Bureau of Insurance	(800) 552-7945
Senior Health Insurance Counseling - LOA	(540) 345-0451
Helping Hands Fund	(540) 366-2490

Ayuda Financiera-Energía (Energy Aid) Continuado

Roanoke Area Ministries	(540) 981-1732
Roanoke City Social Services	(540) 853-2591
Roanoke County/Salem Social Services	(540) 387-6087
Roanoke Area Ministries	(540) 981-1732
Roanoke City Social Services (S)	(540) 853-2591
Roanoke County/Salem Social Services (S)	(540) 387-6087
Saint Johns Episcopal Church (S)	(540) 343-9341
Salvation Army (S)	(540) 343-5335

Ayuda Financiera-Casa (Financial Aid - Housing)

Blue Ridge Housing Development Corporation	(540) 777-2777
City of Roanoke Mortgage Assistance (Home Ownership)	(540) 853-1686
Helping Hands Fund - Trinity Lutheran Church	(540) 366-2490
Presbyterian Community Center	(540) 982-2911
Roanoke Area Ministries	(540) 981-1732
Saint John Episcopal Church (S)	(540) 343-9341
Salvation Army (S)	(540) 343-5335

Ayuda Financiera-Médica y Dental-(Financial Aid - Medical/Dental)

Helping Hands Fund - Trinity Lutheran Church	(540) 366-2490
Presbyterian Community Center	(540) 982-2911
Roanoke Area Ministries	(540) 981-1732
Salvation Army (S)	(540) 343-5335

Ayuda Financiera—Generales (Financial Aid—General)

Helping Hands Fund - Trinity Lutheran Church	(540) 366-2490
Presbyterian Community Center	(540) 982-2911

Ayuda Financiera-Generales (Financial Aid-General) Continuado

Roanoke Area Ministries	(540) 981-1732
Saint John Episcopal Church	(540) 343-9341
Salvation Army (S)	(540) 343-5335

Ayuda Temporal A Las Familias (TANF)

Roanoke City Social Services (S)	(540) 853-2591
Roanoke County/Salem Social Services (S)	(540) 387-6087

Las Bibliotecas (Libraries)

Roanoke City Public Law Library	(540) 853-2268
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Medicare

US Social Security Administration	(540) 857-2190
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Mobiliarios De La Casa (Furniture/Household Items)

Grace Family Church	(540) 206-5871
Habitat Store	(540) 767-2267
Salvation Army	(540) 343-5335

Ninguna Clínica Coste Médica (Clinic, Free)

Bradley Free Clinic (S)	(540) 344-5156
New Horizons	(540) 362-0360

Pagos Financieros Forzados Para Los Niños (Child Support Enforcement)

Division of Child Support Enforcement (S)	(800) 447-1899
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Planificación familiar (Family Planning)

Carilion Obstetric Education	(540) 985-8037
Blue Ridge Women's Center	(800) 834-6800
Planned Parenthood of the Blue Ridge, Inc.	(540) 562-2370
Pregnancy Counseling - Commonwealth Catholic Charities	(540) 344-5107
Roanoke City Health Department (S)	(540) 857-7600
Roanoke County/Salem Health Department (S)	(540) 387-5530
Roanoke County/Vinton Health Department (S)	(540) 857-7800
Medical Center for Women	(540) 981-1246

Problemas Del Arrendatario Del Propietario (Landlord/Tenant Problems)

Conflict Resolution Center	(540) 342-2063
Virginia Office of Consumer Affairs	(800) 552-9963
Virginia Lawyer Referral Service	(800) 552-7977

Programa Infantil De los Niños De las Mujeres (WIC)

Roanoke City Health Department (S)	(540) 857-7600
Roanoke County/Salem Health Department (S)	(540) 387-5530
Roanoke County/Vinton Health Department (S)	(540) 857-7800

Quejas De Consumidor (Consumer Complaints)

Better Business Bureau	(800) 553-5501
Equal Employment Opportunity Commission (EEOC) (S)	(800) 669-4000
Housing Discrimination	(800) 669-9777
Labor & Industry (S)	(540) 562-3580
Office of Consumer Affairs	(800) 552-9963

Inglés Como Lengua De A Segunda (English as a 2nd

Language) Continuado

Roanoke County Public Schools (S)	(540) 562-3700
Salem City Public Schools (S)	(540) 389-0130
TAP-Total Action Against Poverty	(540) 767-6223

Inhabilidades (Disabilities)

American Lung Association (S)	(800) 586-4872
Blue Ridge Autism Center (S)	(540) 777-1218
Blue Ridge Independent Living Center	(540) 342-1231
Brain Injury Services of SW Virginia (S) <i>Lunes y miércoles</i>	(540) 344-1200
Deaf & Hard of Hearing Services - VDDHH	(540) 342-0031
Easter Seals of VA (S)	(540) 777-7325
Foundation for Rehabilitation Equipment & Endowment	(540) 777-4929
Goodwill Industries of the Valleys	(540) 581-0620
National Multiple Sclerosis Society (S)	(800) 344-4867
Regional Services Deaf & Hearing Impaired	(540) 342-0031
Virginia Department for the Blind & Vision Impaired	(540) 857-7122
Virginia Department of Rehabilitative Services	(540) 776-2715

Inmigración (Immigration)

Citizenship & Immigration Services (S)	(800) 375-5283
Refugee & Immigration Services (S)	(540) 342-7561

Inmunizaciones (Immunizations)

Roanoke City Health Department (S)	(540) 857-7600
Roanoke County/Salem Health Department (S)	(540) 387-5530
Roanoke County/Vinton Health Department (S)	(540) 857-7800

Instrucción (Literacy)

Literacy Volunteers of Roanoke Valley	(540) 265-9339
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La Servicio-Visio'n De La Lectura Deterioró (Reading Services for Vision Impaired)

Voice of the Blue Ridge-Radio Reading Service	(540) 985-8900
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Líneas Del Reaseguro Del Teléfono (Telephone Reassurance)

Are You OK? (LOA Area Agency on Aging)	(540) 345-0451
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Medicaid

Roanoke City Social Services (S)	(540) 853-2591
Roanoke County/Salem Social Services (S)	(540) 387-6087

Las Bibliotecas (Libraries) Continuado

Roanoke City Public Library	(540) 853-2473
Roanoke County Public Library	(540) 772-7507
Salem City Public Library	(540) 375-3089

Comidas En Las Ruedas (Meals on Wheels)

LOA Area Agency on Aging (S)	(540) 345-0451
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Control Del Veneno (Poison Control)

Blue Ridge Poison Center (S)	(800) 222-1222
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Cubierta (Housing)

Blue Ridge Housing Development Corporation (S)	(540) 777-2777
Habitat for Humanity in the Roanoke Valley, Inc.	(540) 344-0747
Roanoke City Redevelopment & Housing Authority	(540) 983-9281

Cubierta-Lisiado (Housing-Disabled)

Shelter Plus Care	(540) 853-1113
Blue Ridge Independent Living Center	(540) 342-1231

Cubierta-Rehabilitacio'n O Reparación (Housing-Rehab/Repair)

Emergency Home Repair/ Weatherization - TAP	(540) 345-6781
Roanoke Redevelopment & Housing Authority	(540) 983-9281
Senior Home/Personal Safety—LOA	(540) 345-0451
TBI Family Services	(540) 342-4450

Cubierta-Subvencionado (Housing-Subsidized)

Blue Ridge Housing Development Corporation (S)	(540) 777-2777
Roanoke City Redevelopment & Housing Authority	(540) 983-9281

Cubierta-Transitorio (Housing—Transitional)

Red Shield Lodge	(540) 342-7398
Rescue Mission of Roanoke, Inc.	(540) 343-7227
Transitional Living Center—TAP	(540) 345-7537
TRUST House	(540) 344-8060
YWCA of Roanoke Valley	(540) 345-9922

Cuidado De Niños (Child Care)

Child Care Link (S)	(540) 985-0131
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Cuidado Dental (Dental Care)

Bradley Free Clinic . (S) <i>llamada a continuación</i>	(540) 344-5156
Dental Hygiene Clinic - Virginia Western Community College	(540) 857-7221
Donated Dental Care	(804) 264-9010
Project Access Dental	(540) 344-4200
Roanoke City Health Dept - <i>Children Only</i> (S)	(540) 857-7600
Roanoke County/Salem Health Dept - <i>Children Only</i> (S)	(540) 387-5530

Cuidado Médico (Health Care)

Bradley Free Clinic (S) <i>llamada a continuación</i>	(540) 344-5156
CHIP (S)	(540) 857-6993
Carilion Health Information (S)	(540) 981-7641
New Horizons	(540) 362-0360
Lewis-Gale Med-Line	(888) 633-9944
Planned Parenthood of the Blue Ridge	(540) 562-2370
Roanoke City Health Department (S)	(540) 857-7600
Roanoke County/Salem Health Department (S)	(540) 387-5530
Roanoke County/Vinton Health Department (S)	(540) 857-7800

Cuidado Terminal De La Enfermedad (Hospice)

Carilion Hospices Services of Roanoke	(540) 224-4753
Gentle Shepherd Hospice	(540) 989-6265
Good Samaritan Hospice	(540) 776-0198
Salem Health & Rehab Center	(540) 345-3894

Delincuentes O Ex-Delincuentes (Offenders/Ex-Offenders)

Day Reporting Center	(540) 857-6017
Probation & Parole Dist. #15	(540) 857-7180
Virginia CARES, Inc.	(540) 342-9344

Departamentos De la Salud (Health Departments)

Roanoke City Health Department (S)	(540) 857-7600
Roanoke County/Salem Health Department (S)	(540) 387-5530
Roanoke County/Vinton Health Department (S)	(540) 857-7800

Desarrollo Educativo General (GED)

Roanoke City Public Schools (S)	(540) 853-2151
Roanoke County Public Schools (S)	(540) 562-3700
Salem City Public Schools (S)	(540) 389-0130
TAP Literacy Programs	(540) 767-6223

Desempleo (Unemployment)

Virginia Employment Commission	(540) 561-7525
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Educación Del Padre (Parenting Education)

Children's Advocacy Center (S)	(540) 344-3579
Conflict Resolution Center, Inc.	(540) 342-2063
Family Service of the Roanoke Valley	(540) 563-5316

Children's Advocacy Center	(540) 344-3579
Conflict Resolution Center, Inc.	(540) 342-2063
Family Service of the Roanoke Valley	(540) 563-5316
Parent Resource Center - Roanoke City	(540) 777-2904
Parent Resource Center-Roanoke County	(540) 562-3700
Parent Resource Center- Salem	(540) 389-0130
Planned Parenthood	(540) 562-2370

Escuela Publico (School—Public)

Roanoke City Public Schools (S)	(540) 853-2381
Roanoke County Public Schools (S)	(540) 562-3700
Salem City Public Schools (S)	(540) 389-0130

Estadística Vital (Vital Statistics)

Roanoke City Health Department (S)	(540) 857-7600
Roanoke County/Salem Health Department (S)	(540) 387-5530
Roanoke County/Vinton Health Department (S)	(540) 857-7800
Vital Records & Statistics - Richmond (S)	(800) 255-2414

Familias Militares - Contactos De la Emergencia

(Military Members/Family—Emergency Contacts)

American Red Cross (S)	(540) 985-3535
Armed Forces Emergency Services (AFES) (S)	(540) 985-3560

Familia Acceso Al Plan De Médico Seguridad (FAMIS)

CHIP (S)	(540) 857-6993
Roanoke City Social Services (S)	(540) 853-2591
Roanoke County Social Services (S)	(540) 387-6087

Gerencia De Dinero (Budget/Credit Counseling)

American Credit Counselors (S)	(866) 260-5994
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Hospitales (Hospitals)

Carilion Roanoke Community Hospital (S)	(540) 985-8000
Carilion Roanoke Memorial Hospital (S)	(540) 981-7000
Lewis-Gale Medical Center	(540) 776-4000
Veterans Affairs Medical Center (S)	(540) 982-2463

Información Y Remisión (Information & Referral)

2-1-1 VIRGINIA-CCS (S)	2-1-1
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Inglés Como Lengua De A Segunda (English as a 2nd Language)

Literacy Volunteers of America	(540) 265-9339
Refugee & Immigration Services (S)	(540) 342-7561
Roanoke City Public Schools (S)	(540) 777-2027