

**CRISIS/HOTLINES**

Adult Protective Services (888)832-3858  
 Blue Ridge Behavioral Crisis (540)343-3007  
 After Hours Crisis (540)981-9351  
 Child Protective Services (800)552-7096  
 Sexual Assault Response – SARA (540)981-9352  
 Suicide Hotline (800)784-2433

**DISABILITIES**

American Cancer Society (540)774-2716  
 Blue Ridge Autism Center (540)366-7399  
 Blue Ridge Independent Living Center (540)342-1231  
 Brain Injury Services of SW VA (540)344-1200  
 Deaf & Hard of Hearing Services (540)342-0031  
 Foundation for Rehab Equipment – FREE (540)777-4929  
 Goodwill Industries of the Valley (540)581-0620  
 VA Dept. for the Blind & Vision Impaired (540)561-7475  
 VA Dept. of Rehabilitative Services (540)204-9725

**DENTAL**

Bradley Free Clinic (540)344-5156  
 CHIP – Children (540)857-6993  
 Dental Hygiene Clinic – VWCC (540)857-7221  
 Project Access Dental (540)344-0086

**DOMESTIC VIOLENCE**

Family Services of Roanoke Valley (540)563-5316  
 Domestic Violence Hotline (800)838-8238  
 Women’s Resource Center – TAP (540)580-0775

**EMPLOYMENT & CAREER SERVICES**

Center for Employment Training – TAP (540)767-6220  
 Goodwill Industries (540)581-0620  
 Roanoke Workforce Center (540)204-9660

**FAMILY PLANNING/PREGNANCY SERVICES**

Commonwealth Catholic Charities (540)342-0411  
 Crisis Intervention – Blue Ridge Women’s Center (540)362-4357  
 Planned Parenthood (540)562-3457  
 Richmond Medical Center for Women (540)981-1246  
 Roanoke City Health Department (540)283-5050  
 Roanoke County/Salem Health Department (540)387-5530  
 Roanoke County/Vinton Health Department (540)857-7800

**GED INSTRUCTION/LITERACY**

Blue Ridge Literacy (540)265-9339  
 GED Helpline (800)237-0178  
 Literacy/GED – TAP (540)767-6223  
 Roanoke City Public Schools (540)853-2151  
 Roanoke County Public Schools (540)562-3422  
 Salem City Public Schools (540)389-0130

**HEATING/COOLING ASSISTANCE**

Catholic Charities (540)278-1633  
 Helping Hands Fund (540)366-2490  
 Presbyterian Community Center – SE, NE (540)982-2911  
 Roanoke Area Ministries – SW, NW (540)981-1732  
 St. John’s Episcopal Church (540)343-9341  
 Salvation Army (540)343-5335  
 Roanoke City Social Services (540)853-2591  
 Roanoke County Social Services (540)387-6087

**FOOD PANTRY/EMERGENCY**

Baptist Community Center – SE (540)342-8452  
 Baptist Friendship House – SW (540)343-5437  
 Belmont Baptist Church – SE (540)343-5539  
 Bonsack Baptist Church (540)977-5701  
 Manna Ministries – Vinton (540)589-1375  
 Mt. Zion AME Church – NW (540)342-4954  
 Presbyterian Community Center – SE (540)982-2911  
 Rosalind Hills Baptist Church – SW (540)344-7888  
 Salem Church of God (540)387-2068  
 St. Francis House – SW (540)345-9090  
 St. Mark’s Lutheran Church – SW (540)344-9051  
 Vinton Baptist Church (540)343-7685

**FOOD – SOUP KITCHENS**

RAM House (540)343-3753

**GOVERNMENT**

Roanoke City (540)853-2000  
 Roanoke County (540)772-2006  
 Salem (540)375-3000  
 Vinton (540)983-0605

**HEALTHCARE**

Carilion Direct (540)266-6000  
 Medline Physician Referral – Lewis-Gale (877)242-2362  
 Planned Parenthood (540)562-3457

**HEALTHCARE – FREE CLINIC/HEALTH CENTER**

Bradley Free Clinic (540)344-5156  
 New Horizons (540)362-0360

**HOUSING**

Blue Ridge Independent Living – Disabled (540)342-1231  
 Habitat for Humanity (540)344-0747  
 Roanoke Redevelopment & Housing Authority (540)983-9281  
 Virginia Housing Search (877)428-8844

**HOUSING – EMERGENCY SHELTER**

RAM House – Day Shelter (540)343-3753  
 Red Shield Lodge, Salvation Army – Men (540)342-7398  
 Rescue Mission of Roanoke (540)343-7227  
 Roanoke Valley Interfaith Hospitality Network (540)444-7374  
 Samaritan Inn – Day Shelter (540)343-1447  
 Turning Point Domestic Violence Shelter (540)345-0400

**HOUSING – FINANCIAL AID**

Community Housing Resource Center (540)266-7551  
 Helping Hands Fund (540)366-2490  
 Hope Now – Foreclosure Prevention (888)995-4673  
 Presbyterian Community Center – SE, NE (540)982-2911  
 Roanoke Area Ministries – SW, NW (540)981-1732  
 Salvation Army (540)343-5335  
 St. John’s Episcopal Church (540)343-9341  
 TAP – Homeless Intervention (540)283-4848

**HOUSING – REHABILITATION/REPAIR**

Rebuilding Together (540)483-5600  
 SERCAP – Indoor Plumbing/Well (540)345-1184  
 TAP – Home Repair/Weatherization (540)345-6781

**HOUSING – TRANSITIONAL**

Transitional Living Center – TAP (540)345-7537  
 Trust House (540)344-8060

## LEGAL ADVICE/REPRESENTATION

AMVETS – Benefits for Veterans	(540)597-1704
Catholic Charities – Immigration	(540)342-7561
Family Services – Personal Affairs	(540)563-5316
Legal Aid	(540)344-2080
LOA – Seniors	(540)345-0451
Virginia Lawyer Referral Service	(800)552-7977

## MEDICATION ASSISTANCE

Bradley Free Clinic	(540)344-5156
Helping Hand Fund	(540)366-2490
New Horizons Healthcare	(540)362-0360
Partnership for Prescription Assistance	(888)477-2669
Project Access	(540)904-5644
Presbyterian Community Center – NE, SE	(540)982-2911

## OFFENDERS/EX-OFFENDERS

Probation & Parole District #15	(540)387-5257
Virginia Cares	(540)345-6781

## PARENTING

Children's Advocacy Center	(540)344-3579
CHIP	(540)857-6993
Family Service of Roanoke Valley	(540)563-5316
Fathers at Work – TAP	(540)345-6781
For Kids Sake – Conflict Resolution Center	(540)342-2063

## POLICE (NON-EMERGENCY)

City of Roanoke	(540)853-2212
City of Salem	(540)375-3078
Roanoke County	(540)562-3265

## SENIOR CITIZENS

AARP	(866)819-1283
LOA Area Agency on Aging	(540)345-0451

## SOCIAL SECURITY

Social Security Administration	(800)772-1213
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## SOCIAL SERVICES

Roanoke City Social Services	(540)853-2591
Roanoke County Social Services	(540)387-6087

## SUBSTANCE ABUSE

Avenues to Recovery	(540)344-3400
Blue Ridge Behavioral Healthcare	(540)266-9200
Carilion Connect	(540)981-8181
Mount Regis Center	(877)217-3447
Respond – Lewis-Gale	(540)776-1100
Roanoke Treatment Center	(540)266-9200

## TRANSPORTATION

LOA Area Agency on Aging – Senior	(540)345-0451
LogistiCare – Medicaid	(866)386-8331
RADAR/STAR	(540)343-1721
Valley Metro/Smart Way Commuter Bus	(540)982-0305

## VETERANS

AMVETS	(540)597-1704
Disabled American Veterans	(540)206-2575
Paralyzed Veterans of America	(866)734-0857
US Department of Veterans Affairs Healthcare for Homeless Veterans	(800)827-1000 (540)982-2463
VA Medical Center	(540)982-2463
Veterans Outreach Center	(540)342-9726

## WIC – WOMEN, INFANT & CHILDREN

Roanoke City Health Department	(540)283-5050
Roanoke County/Salem Health Department	(540)387-5530
Roanoke County/Vinton Health Department	(540)857-7800



**2-1-1 VIRGINIA Southwest Region**  
PO Box 598  
Roanoke, Virginia 24004  
Dial 2-1-1 or visit [www.211virginia.org](http://www.211virginia.org)



## QUICK GUIDE to Community Resources

Roanoke County \* City of Roanoke \* City of Salem  
May 2012

### AIDS/HIV/STD

Blue Ridge AIDS Support Services – Housing	(540)344-6705
Carilion Infectious Disease Care	(540)981-7715
Drop-In Center – Testing and Resources	(540)982-2437
New Horizons	(540)362-0360
Planned Parenthood	(540)563-3457
Roanoke City Health Department	(540)283-5050
Roanoke County Health Department – Vinton	(540)857-7800

### CHILD SUPPORT

Division of Child Support Enforcement	(800)46-8894
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### CLOTHING

Baptist Friendship House	(540)343-5437
Green Memorial – Baby Items	(540)344-6225
Saint Mark's Lutheran Church	(540)344-9051
Samaritan Inn – Men only	(540)343-1447
Rescue Mission	(540)343-7227

### COUNSELING

Bethany Hall – Substance Abuse	(540)343-4261
Blue Ridge Behavioral – Substance Abuse	(540)266-9200
Carilion Connect	(540)981-8181
Commonwealth Catholic Charities	(540)278-1653
Emotional Health Stabilization – EHS	(540)793-4678
Family Preservation – Youth	(540)344-9501
Family Service of Roanoke Valley	(540)563-5316
Mental Health America of Roanoke Valley	(540)344-0931
New Horizons Health Care	(540)362-0360
Respond – Lewis-Gale Clinic	(540)776-1100

### CREDIT COUNSELING

ClearPoint Credit Counseling	(877)422-9045
Money Management	(866)490-9439